

**Vernon College**  
**Assessment Activity/Report Communication Form**  
**2015-2016**

**Title:** New Beginnings Satisfaction Evaluation

**Date of completion:** October 1, 2015

**Please circle or highlight:**  Assessment Activity     Report     Both

**Highlights of data:** 120 of 187 (64%) completed a satisfaction evaluation for 2014-2015  
*Using only the applicable answers, students responded to the following questions with these answers:*  
100% --New Beginnings services helped them achieve their educational goals.  
99%--the New Beginnings Staff were available when needed  
97%--the method of textbook return was efficient  
96%--when needed, referrals to the Tutoring  
93%--the child care arrangements and schedules were made efficiently  
93%--the gas reimbursement service was helpful  
*Some comments:*  
"I just would like to be able to return my books in Wichita." "I REALLY wished if you are from Wichita that you could pick/drop your books off there instead of having to drive all the way to Vernon."  
NOTE: (This problem is due to the fact that the CCC Bookstore does not have room for RN books, so CCC RN students must drive to Vernon to purchase them. Since NB textbooks are loaned, they must be returned to Vernon at the end of the semester.)  
"I am so thankful for the program! I would not have been able to make it without the support of daycare from this program! Thanks so much—I'm graduating."  
"With New Beginnings I was able to graduate from Vernon College with my A.S."  
"Wouldn't have made it through this semester without ya'll."

**Use of data:** *Continue to monitor services to ensure efficient, friendly, and timely services. Keep dialog with bookstore open regarding providing RN textbooks at CCC.*

**How associated to Student Success?** *Helps students succeed by relieving or completely eliminating barriers such as child care, textbook expense, tutoring, and transportation problems, which allows the students to concentrate on their studies and complete their courses and programs.*

**Where the report can be found:** PASS Department Director's Office

- \* Posted on Vernon College website to be shared with SSBTN and College Effectiveness Committees as well as Vernon College constituents.

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Submitted by: Deana Lehman Date: October 1, 2015  
(Responsible Party)

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Received by Office of Quality Enhancement: 10/2/15  
(Date)

Presented to SSBTN Committee\*: 10/12/15  
(Date)

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